

AOTA Code of Ethics 2020

1. Professional Integrity, Responsibility, and Accountability

Occupational therapy personnel maintain awareness and comply with AOTA policies and Official Documents, current laws and regulations that are relevant to the profession of occupational therapy, and employer policies and procedures.

2. Therapeutic Relationships

Occupational therapy personnel develop therapeutic relationships to promote occupational well-being in all persons, groups, organizations, and society, regardless of age, gender identity, sexual orientation, race, religion, origin, socioeconomic status, degree of ability, or any other status or attributes.

3. Documentation, Reimbursement, and Financial Matters

Occupational therapy personnel maintain complete, accurate, and timely records of all client encounters.

4. Service Delivery

Occupational therapy personnel strive to deliver quality services that are occupation based, client centered, safe, interactive, culturally sensitive, evidence based, and consistent with occupational therapy's values and philosophies.

5. Professional Competence, Education, Supervision, and Training

Occupational therapy personnel maintain credentials, degrees, licenses, and other certifications to demonstrate their commitment to develop and maintain competent, evidence-based practice.

6. Communication

Whether in written, verbal, electronic, or virtual communication, occupational therapy personnel uphold the highest standards of confidentiality, informed consent, autonomy, accuracy, timeliness, and record management.

7. Professional Civility

Occupational therapy personnel conduct themselves in a civil manner during all discourse. Civility "entails honoring one's personal values, while simultaneously listening to disparate points of view" (Kaslow & Watson, 2016, para. 1). These values include cultural sensitivity and humility.

Read your group scenario involving either a pediatric, adult, or geriatric client, and utilize the decision-making framework to determine:

- What is the issue?
- Who is involved?
- Which standards of conduct from the Code are being violated?
- What is the best course of action?